Electronic Acknowledgement Receipt				
EFS ID:	1399194			
Application Number:	10665586			
International Application Number:				
Confirmation Number:	6439			
Title of Invention:	Using ghost agents in an environment supported by customer service providers			
First Named Inventor/Applicant Name:	Thomas E. Creamer			
Customer Number:	40987			
Filer:	Gregory A. Nelson/TJ FATUM			
Filer Authorized By:	Gregory A. Nelson			
Attorney Docket Number:	BOC9-2003-0029 (398)			
Receipt Date:	26-DEC-2006			
Filing Date:	19-SEP-2003			
Time Stamp:	12:34:20			
Application Type:	Utility			

Payment information:

Submitted with Payment	no
------------------------	----

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1		6169-398_RESP_122606.pd f	703154	yes	16

	multipart Description/FDF mes m .zip description				
	Document Description	Start	End		
	Amendment After Final	1	1		
	Claims	2	10		
	Applicant Arguments/Remarks Made in an Amendment	11	16		
Warnings:					
Information:					

Multipart Description/PDF files in zin description

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card. as described in MPEP 503.

Total Files Size (in bytes):

703154

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.